Lost your Bank of America HRA/FSA/LPFSA debit card?

Participants can order additional Visa debit cards online via the Bank of America portal:

- 1. Sign in to your account through <u>benefits.ge.com</u> or <u>bankofamerica.com/benefitslogin</u>.
- 2. Click on the **Profile** tab at the top of the page.
- **3.** To request a card in your name, select **Request Additional Card** under the **Debit Card** section and click **Submit.**

To report a lost or stolen card, select **Report Lost/Stolen Card** under the **Debit Card** section and click **Submit**.

- To request a debit card in a dependent's or beneficiary's name, select Request Card next to the person's name in the Dependent & Beneficiaries section and then click Submit.
- 5. If the person's name is not listed, click on Add New link at the top of the Dependent & Beneficiaries section.
- 6. Complete the required information and click **Submit**.
- 7. From the **Profile** page, select **Request Card** next to the person's name in the **Dependent & Beneficiaries** section and then click **Submit.**